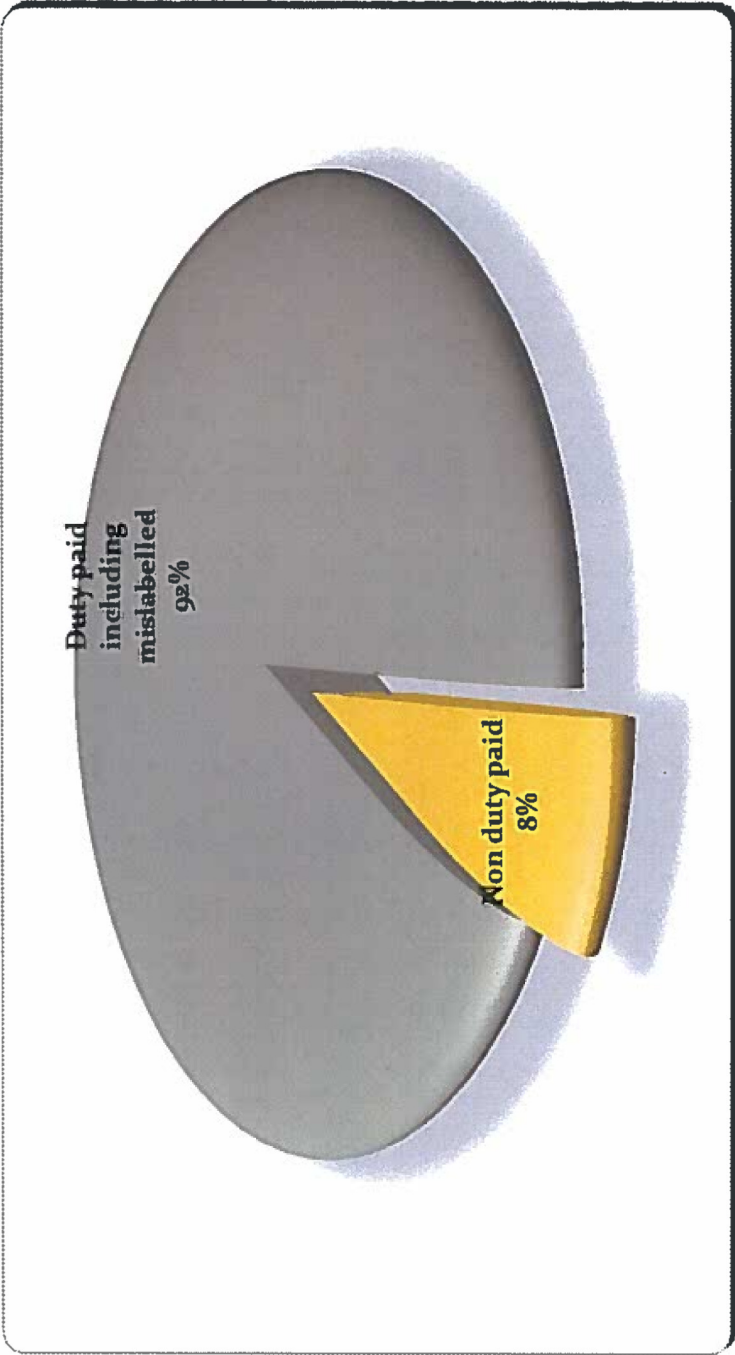


**Schedule of Documents to be Referred to in Support of the  
Response to the Review Application and Associated  
Representations**

- 1) Pie chart
- 2) CCTV footage (to be provided separately)
- 3) Plan showing reduced area for sale of alcohol. Proposed condition relating to decreased areas for display of alcohol and secure storage of alcohol
- 4) Conditions document with photographs of signage and notices
- 5) Examples of completed petition (to follow)
- 6) Renovation and refurbishment quote
- 7) Example pages from the refusals book
- 8) Photograph of the alleged "covert" hiding place
- 9) Receipts from cigarette company relating to swaps
- 10) Evidence of successful test purchases National Lottery and Tobacco

Cigarette Type	Percentage of total
including mislabelled	\$ 20,000
Non duty paid	\$ 1,648





**Kingsland Food and Wine – 77 Kingsland High Street – Proposed  
Condition Reflecting the Reduction in Alcohol Display Area and  
Condition Regarding Lockable Storage of Tobacco**

The shelving and chiller cabinets given over to the display of alcohol in the shop will be reduced from the current 17.05 linear metres to 11.08 linear metres. A reduction of approximately 36%.

All alcohol will henceforth be displayed in a position where it is in a direct line of sight from the till point.

The alcohol display, existing and as it will be after the adoption of this condition is shown on the attached plan.

Other than those tobacco products contained in the dedicated cabinet in the retail area, all tobacco products will only be stored in the area shown on the attached plan hatched red. This area for the storage of tobacco products will be surrounded by a lockable cage

## **Current Conditions On The Premises Licence Over and Above the Mandatory Conditions**

### **Additional Conditions Requested by Trading Standards in the review application and agreed by the Premises Licence Holder (in red)**

The Premises shall maintain a comprehensive CCTV system meeting the minimum reasonable requirements of the Metropolitan Police Crime Prevention Officer, based upon the current protocol applying to such systems. All public identification of every person entering in any light condition. The CCTV system shall; continually records whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with a date and time stamping. Recordings shall be made available immediately upon the request of Police or other authorised officer.

A staff member from the premises who is conversant with the operation of the cctv system shall be on the premises at all times when the premises are open to the public. This staff member shall be able to show police or an authorised officer of Hackney Borough Council recent data or footage with the absolute minimum of delay when requested.

An incident log shall be kept at the premises and made available immediately to an authorised officer of the Hackney Borough Council or the police which will record the following:

- a) All crimes reported to the venue
- b) Any incidents of disorder
- c) Any faults in the cctv system or searching equipment or scanning equipment
- d) Any refusal of the sale of alcohol
- e) Any visit by a relevant authority or emergency service

Agreed additions to this condition as requested by trading standards in their review application:

In addition to the above the following will also be recorded in the incident book:

Lost property

All ejections of customers

Any complaints received

Any seizure of drugs or offensive weapons

**There shall be "CCTV in operation" signs prominently displayed**

Additional conditions requested by Trading Standards review application and agreed by the Premises Licence holder:

Notices will be prominently displayed by the entry / exit door and point of sale advising customers:

- a) That cctv and challenge 25 are in operation
- b) Advising customers of the provisions of the Licensing Act regarding underage and proxy sales
- c) Of the permitted hours for licensable activities and the opening times of the premises
- d) Not to drink in the street

- e) To respect residents leave quietly, not to litter outside the premises or in the vicinity and to dispose of litter legally

Customers to be reminded it is a criminal offence for a person under 18 years to purchase or attempt to purchase alcohol and that it is also an offence to purchase alcohol on behalf of a person under the age of 18 years

There shall be a personal licence holder on duty on the premises at all times when the premises are authorised to sell alcohol

All instances of crime or disorder to be reported by the designated premises supervisor or responsible member of staff to an agreed police contact point as identified by the police

When the sale or supply of alcohol is taking place employees of the premises must request sight of evidence of the age of any person appearing to be under 25 years of age (challenge 25). Such evidence may include a driving licence or passport.

All spirits to be located behind the counter

There shall be at least 2 members of staff on duty at all times

The shop will close to the public at the same time that licensable activity ceases (which for the sake of clarification shall not include the period each morning before alcohol sales commence)

There shall be no sales of single / individual cans, bottles and or containers of beer or cider save for such products as may be specifically agreed in writing by the licensing authority following consultation with the police. This approval can be withdrawn in writing by the licensing authority if concerns arise around the operation of the premises.

There shall be no sales of beer or cider with alcohol content above 6.5% save for such products as may be specifically agreed in writing by the licensing authority following consultation with the police. This approval can be withdrawn in writing by the licensing authority if concerns arise around the operation of the premises.

All staff will have refresher training every 6 months on the legislation relating to the sales of alcohol to underage persons and drunken persons. Written records of this training will be kept and produced to a police officer or other authorised officer upon request.

All staff should receive training and have an awareness of the four licensing objectives

The Licensee shall ensure that staff are fully trained and made aware of the legal requirement of businesses to comply with their responsibility as regards the disposal of waste produced from the business premises. The procedure for handling and preparing for disposal of the waste shall be in writing and displayed in a prominent place where it can be referred to at all times by staff.

The Licensee shall ensure that any contract for general and recyclable waste disposal shall be appropriate in size to the amount of waste produced by the business. The Licensee shall maintain an adequate supply of waste receptacles provided by his registered waste carrier (refuse sacks or commercial waste bins) in order to ensure all refuse emanating from the business is always

presented for collection by his waste carrier and shall not use any plain black or unidentifiable refuse sacks or any other unidentifiable or unmarked waste receptacles.

In streets or areas where the London Borough Of Hackney imposes a requirement that refuse may only be left off the public highway at certain times the Licensee must ensure he complies with any orders or notices served by the council and if the Licensees waste carrier cannot or does not comply by collecting the refuse within an hour after the close of any time band imposed by such an order or notice the Licensee must remove the refuse from the public highway and / or keep it within the premises until such time as his / her waste carrier arrives to collect the refuse.

The current waste trade agreement / duty of care waste transfer document shall be conspicuously displayed and maintained in the window of the premises where it can be conveniently seen and read by persons standing in Kingsland Wine. This should remain unobstructed at all times and should clearly identify:

The name of the registered waste carrier

The date of the commencement of the trade waste contract

The date of expiry of the trade waste contract

The days and times of collection, the type of waste including the European waste code

**It is an offence to sell alcohol to drunk customers.**  
**Please do not attempt to buy a drink if you are intoxicated.**

**PLEASE LEAVE THE PREMISES QUIETLY TO AVOID DISTURBING THE LOCAL RESIDENTS**

**Hackney**

**MINIMUM OF TWO CANS ONLY!**

**Hackney**

**WARNING CCTV in Operation**

**Hackney**

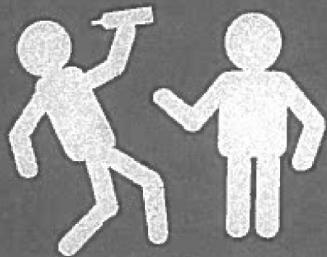
**UNDER 25?**

**PLEASE BE PREPARED TO SHOW PROOF OF AGE WHEN BUYING TOBACCO OR ALCOHOLIC PRODUCTS**

**Hackney**



**It is an offence  
to sell alcohol  
to a person who  
is drunk**



Acceptable forms of ID:

- Cards bearing the PASS hologram
- Photographic Driving Licence
- Passport

PASS



# UNDER 25?



**IF YOU ARE LUCKY  
ENOUGH TO LOOK UNDER  
25 YOU WILL BE ASKED  
TO PROVE THAT YOU ARE  
AGED 18 OR OVER WHEN  
YOU BUY ALCOHOL**

**IF YOU ARE UNDER 18  
YOU ARE COMMITTING  
AN OFFENCE IF YOU  
ATTEMPT TO BUY  
ALCOHOL**



BEER & PUB [drinkaware.co.uk](http://drinkaware.co.uk)  
WWW.CHALLENGE25.ORG

**MINIMUM  
2 CANS /  
BOTTLES**

Includes:

- Beer
- Cider
- Perry



# It is illegal to sell alcohol products to anyone under the age of 18

Hackney



**CERTIFICATE OF REGISTRATION VALUE ADDED TAX**

Business Name: **Hackney**  
 Address: **100% Street, London, N16 6AA**  
 Date of Issue: **15/10/2010**  
 Date of Expiry: **31/12/2010**  
 Registration Number: **123456789**  
 Authority: **HM Revenue & Customs**

This certificate is issued to the business named above and is valid for the period stated. It is a condition of this certificate that the business named above must comply with the provisions of the Value Added Tax Act 1994 and the Regulations made thereunder. The business named above is not to be used for the purpose of carrying on a business which is not a business for the purposes of the Value Added Tax Act 1994.



**Premises Business Summary**

Business Name: **Hackney**  
 Address: **100% Street, London, N16 6AA**  
 Date of Issue: **15/10/2010**  
 Date of Expiry: **31/12/2010**  
 Registration Number: **123456789**  
 Authority: **HM Revenue & Customs**

The business named above is a business for the purposes of the Value Added Tax Act 1994 and is registered for Value Added Tax. The business named above is not to be used for the purpose of carrying on a business which is not a business for the purposes of the Value Added Tax Act 1994.

**MR. ABDUL WAHID -  
 PREMISES LICENCE  
 HOLDER AND  
 MANAGER - IS  
 RESPONSIBLE FOR THE  
 CUSTODY AND  
 CONTROL OF THE  
 PREMISES LICENCE  
 DOCUMENT**

It is a criminal  
offence to buy  
alcohol on  
behalf of a child.

You could face an  
unlimited fine.

It is an offence for  
persons under 18  
years to  
purchase  
or attempt to  
purchase alcohol.  
You could receive  
a fine of £1000.

[drinkaware.co.uk](http://drinkaware.co.uk)



[drinkaware.co.uk](http://drinkaware.co.uk)

RASG

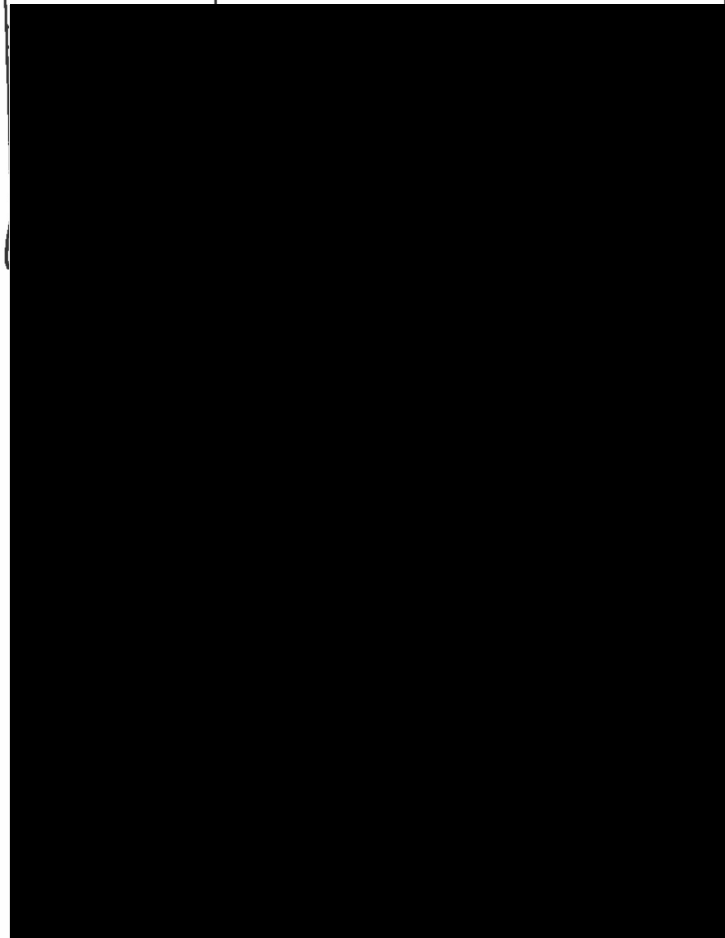
**NO ID  
NO  
CATER**

**IT IS ILLEGAL  
TO SELL TOBACCO  
PRODUCTS TO  
ANYONE UNDER  
THE AGE OF 18**

 Imperial

**Petition in Support of Kingsland Food and Wines 77 Kingsland High Street -  
Premises Licence Review**

We the undersigned are regular visitors to Kingsland Food and Wines and believe that the premises importantly represent a good example of a responsible trader in our high street.

Name	Address / Postcode	Number of years a customer
Danne		
		18 years
		<del>15</del>
		<del>16</del>
		9 years
		26 YEARS
		C.T.Z.
		10 years
		16:
		7/8
		3
10 YEARS		

Countersigned .....  .....

Dated ..... 24/07/18 .....

**Petition in Support of Kingsland Food and Wines 77 Kingsland High Street -  
Premises Licence Review**

We the undersigned are regular visitors to Kingsland Food and Wines and believe that the premises importantly represent a good example of a responsible trader in our high street.


Name	Address / Postcode	Number of years a customer
[REDACTED]		5 years
		8 years
		10+
		10+
		10+
		8+
		4 1/2 YEARS
		10 years
		12 years
		9 years


Countersigned *[Signature]*.....

Dated 25/07/18.....

Petition in Support of Kingsland Food and Wines 77 Kingsland High Street -  
Premises Licence Review

We the undersigned are regular visitors to Kingsland Food and Wines and believe that the premises importantly represent a good example of a responsible trader in our high street.

Name	Address / Postcode	Number of years a customer
		8
		8
		2
		15
		20
		3
		10
		4
		3
		18.
		7.
		7

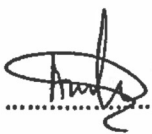
Countersigned  .....

Dated 27/07/18 .....

**Petition in Support of Kingsland Food and Wines 77 Kingsland High Street -  
Premises Licence Review**

We the undersigned are regular visitors to Kingsland Food and Wines and believe that the premises importantly represent a good example of a responsible trader in our high street.

Name	Address / Postcode	Number of years a customer
[REDACTED]		20
		20
		5*
		1
		18
		12
		15
		20
		15 years
		4 yrs
		20 years
		15 years

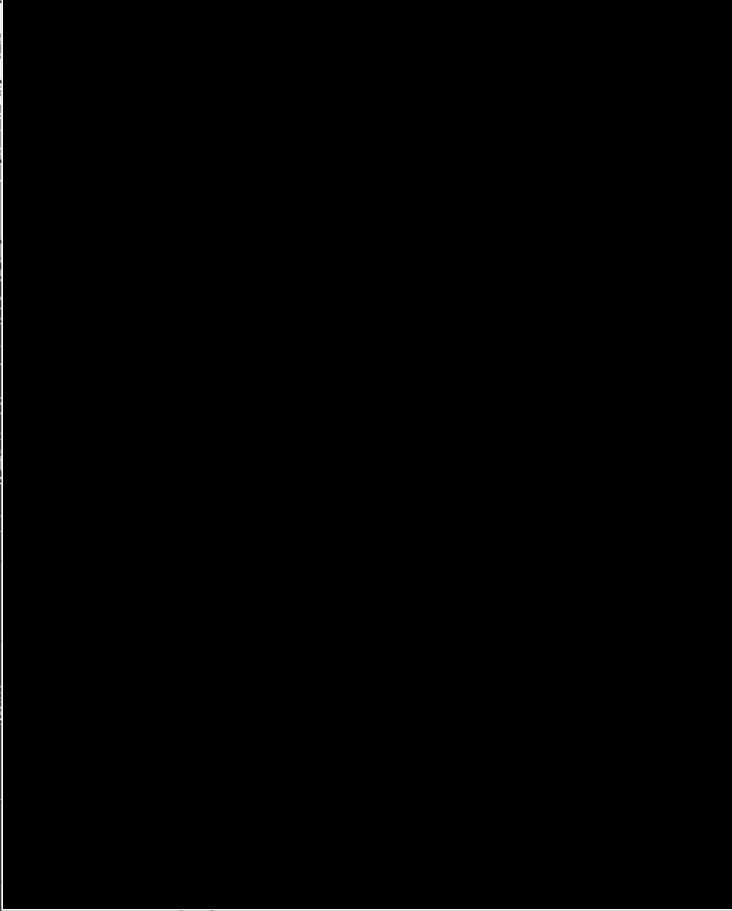
Countersigned .....  .....


Dated ... 22/07/18 .....



Petition in Support of Kingsland Food and Wines 77 Kingsland High Street -  
Premises Licence Review

We the undersigned are regular visitors to Kingsland Food and Wines and  
believe that the premises importantly represent a good example of a  
responsible trader in our high street.

Name	Address / Postcode	Number of years a customer
		2
		18 years
		3
		20 years
		10 years AT LEAST
		20 years
		15 years
		15 years
		10 years
		10 years
		11 years

Countersigned 

Dated 20/07/18



The Jordon Group

Shopfitting | Refrigeration | Air Conditioning

Page | 1

Kingsland Wines  
Kingsland High St  
Dalston,  
London.  
E8 2PB

27<sup>th</sup> April 2018

### Refrigeration

- Supply and install 1 x 7500mm Arneg Panama cabinet 2160mm high, this cabinet comes complete with, 5 x fully adjustable shelves per bay, epos ticket edge to each shelf, LED lights to canopy, mirrored end walls, slow rise night blinds. Connected to 1 x JE Halls low noise condensing unit. 3-year parts & labour warranty.
- Supply and install 1 x 7500mm Arneg Panama cabinet 2160mm high, this cabinet comes complete with, 5 x fully adjustable shelves per bay, epos ticket edge to each shelf, LED lights to canopy, mirrored end walls, slow rise night blinds. Connected to 1 x JE Halls low noise condensing unit. 3-year parts & labour warranty.
- Supply 1 x single door upright integral freezer, adjustable shelves, epos ticket edge, electronic controller, auto defrost, LED lighting. 1 year parts & labour warranty.
- Existing chiller room: disconnect from existing condensing unit, reconnect to new condensing unit.

### Shelving Intrac IMZ 25

- Supply wall shelving as per plan, 2043mm high, base size as per plan, each bay base + 5 shelves, and epos ticket edging to all shelves.
- Supply gondola shelving as per plan, 1823mm high, base size as per plan, each bay base + 5 shelves, and epos ticket edge to all shelves.
- Supply promotional end bays, 1823mm high, base size as per plan, each bay base + 5 shelves, and epos ticket edge to all shelves.
- 20 x chrome crisp baskets c/w dividers and ticket edge

E. Jordon (Refrigeration) Limited  
Refrigeration House, Quebec Street, Oldham. OL9 6QL  
Telephone 0800 716 523 Fax 0161 622 9709 Email sales@jordon.co.uk

Directors P. E. Jordon M Inst R. G. E. Jordon Registered Number London 876775



[www.jordon.co.uk](http://www.jordon.co.uk)

0800 716 523



The Jordon Group

Shopfitting | Refrigeration | Air Conditioning

### **Suspended ceiling**

Page | 2

- Supply and install 75 sq. metres of suspended ceiling to the retail area, 600mm x 600mm grid system, and wipe clean vinyl faced plasterboard tiles, all finished in white.

### **Flooring**

- Supply 75 sq. metres of Gerflor GTI vinyl flooring 'Carbon'
- Supply 75 sq mtrs 6mm plywood floor preparation

Please note: No repairs have been allowed for the substrates, any repairs required are the responsibility of the client.

### **Joinery**

- Supply 1 x retail counter as per drawing, 1 x position, solid surface counter top, laminated MDF carcass, impulse section to front elevation, adjustable shelves to rear elevation.
- Supply 1 x counter door, Perspex to top half, solid MDF infill to lower section.
- Supply raised floor to counter area, carpet tile finished, height TBC
- Supply 2 x slat wall end panel to promotional end bays, 1900 mm high.
- Supply 1 x slat wall gondola end panels 1900 high.
- Supply 1 x slat wall end panels to wall shelving bays 2400mm high.
- Supply plywood display units above refrigeration & wall shelving.
- Supply 1 x internal door c/w digi lock
- Supply 5 linear mts stud partition 75mm x 50mm studwork finished with 1 x layer each side of white MFC boards

E. Jordon (Refrigeration) Limited  
Refrigeration House, Quebec Street, Oldham. OL9 6QL  
Telephone 0800 716 523 Fax 0161 622 9709 Email sales@jordon.co.uk

Directors P. E. Jordon M.Inst.R. G. E. Jordon Registered Number London 676775



[www.jordon.co.uk](http://www.jordon.co.uk)

0800 716 523



The Jordon Group

Shopfitting | Refrigeration | Air Conditioning

### **Shopfront (Subject to survey)**

Page | 3

- Remove & dispose existing shopfront
- New Aluminium framework to suit the specified openings detailed above. All screen work to be constructed from 100mm x 50mm aluminium sections finished to match existing frame, complete with relevant back plates, gasket and thresholds. Door to be constructed in tubular aluminium sections factory glazed and incorporating hook lock to the leading stile, manufactured to give the maximum clear opening possible.
- Glazing to be laminated safety glass.

### **Shutters (Subject to survey)**

- Constructed from 76mm, 22-gauge galvanised steel interlocked perforated curtain, complete with galvanised steel side guides, hanging plates, fixing angles, 240v tubular motor drive system safety brake controlled via an internal rocker switch and external key switch in a lockable box. Brake pressed canopy included for, all to be polyester powder paint finish to standard RAL colour to match the frame.

### **Electrics (subject to survey)**

- Supply and install 1 x single phase distribution board
- Supply and install 3 x double power sockets to each till position
- Supply and install 1 x 13amp supply to each Arneg chiller cabinet
- Supply and install 1 x single phase supply to each external condensing unit
- Supply and install 1 x 13amp supply to ice cream freezer
- Supply and install 1 x 13amp supply to integral freezer
- Supply and install 1 x 13amp supply to intruder alarm control panel
- Supply and install 1 x 13amp supply to fire alarm control panel
- Supply and install 1 x 13amp supply to external fascia signage
- Supply and install 1 x 13amp supply to external shutters
- Installation of lighting as per drawing

E. Jordon (Refrigeration) Limited  
Refrigeration House, Quebec Street, Oldham. OL9 6QL  
Telephone 0800 716 523 Fax 0161 622 9709 Email sales@jordon.co.uk

Directors P. E. Jordon M inst R. G. E. Jordon Registered Number London 876775



[www.jordon.co.uk](http://www.jordon.co.uk)

0800 716 523



The Jordon Group

Shopfitting | Refrigeration | Air Conditioning

### Lighting LED

Page | 4

- To supply 16 x 600mm x 600mm LED modular fittings as per drawing
- To supply 6 x adjustable LED spotlights
- To supply 3 x fixed downlights
- To supply 6 x emergency light fittings as per building regulations
- To supply 5 x 1500mm twin surface baton fittings to stockroom
- To supply 1 x bulkhead fitting to toilet

### Prelims

- Labour
- Transport
- 3 x Waste skips
- Removal & correct disposal of existing refrigeration.

### Signage

- Supply and install 1 x external fascia 5000mm long x 1300mm deep, aluminium powder coated frame (colour & specifications TBC)
- LED trough light above external fascia aluminium powder coated finish mounted on 200mm brackets.
- Window graphics, digitally printed onto vinyl, laminated & installed internally
- 15 x internal hanging signs digitally printed on 5mm foamex hung from ceiling grid

J. Jordon (Refrigeration) Limited  
Refrigeration House, Quebec Street, Oldham. OL9 6QL  
Telephone 0800 716 523 Fax 0161 622 9709 Email sales@jordon.co.uk

Directors P. E. Jordon and R. G. E. Jordon Registered Number London 878773



[www.jordon.co.uk](http://www.jordon.co.uk)

0800 716 523



The Jordon Group

Shopfitting | Refrigeration | Air Conditioning

**Price Summary**

Page | 5

Refrigeration	£26,765.00
Shelving	£6,074.00
Suspended Ceiling	£1,653.00
Flooring	£3,451.00
Joinery	£12,752.00
Shopfront/Shutters	£3,500.00
Electrics	£4,000.00 PC SUM
Lighting	£1,955.00
Prelims	£9,650.00

**Total Sum** £69,800.00 + vat

All the above prices are subject to VAT at 20.0%

We trust the above meets with your requirements and look forward to receiving your further instructions that will receive our immediate attention.

Once again thank you for the opportunity to quote. I look forward to hearing from you in due course.

Regards

*Steve Harris*

Steve Harris  
The Jordon Group  
07880 190011  
[steve@jordon.co.uk](mailto:steve@jordon.co.uk)

E Jordon (Refrigeration) Limited  
Refrigeration House, Quebec Street, Oldham. OL9 6QL  
Telephone 0800 716 523 Fax 0161 622 9709 Email [sales@jordon.co.uk](mailto:sales@jordon.co.uk)

Directors P. E. Jordon M.Inst.R. G. E. Jordon Registered Number London 876775



[www.jordon.co.uk](http://www.jordon.co.uk)

0800 716 523

Date	Time	Description	Reason to Refuse	Date	Time	Description	Reason to Refuse
01/06/17	3:26 PM	Two men Refused Alcohol	The were drunks	16/08/17	6:21 PM	A man Refused Alcohol	He looked young
23/06/17	6:20 PM	A man Refused Alcohol	He was	15/08/17	2:20 PM	Two women Refused Alcohol	No ID looked young
30/07/17	8:20 AM	A woman Refused Alcohol	She looked young No ID	17/08/17	11:50 AM	A man Refused	very druce
10/07	12:10 PM	A woman Refused Alcohol	Looked young No ID	28/08/17	14:25 PM	Two men Refused Alcohol	They were were druce
16/07/17	8:20 PM	Two women Refused Alcohol	The looked Drunk	10/09/17	20/35	Agred and boy Refused Cigarette	They looked young No ID
19/07/17	9:25 PM	Two Black men Refused Alcohol	The were druce	14/07/17	8:25 AM	A man Refused Cigarette	Looked young No ID
02/08/17	10:29 AM	A man Refused Cigarette	Looked young No ID	24/07/17	3:55 PM	Two Black men Refused Alcohol	Looked druce
				13/10	8:26 PM	A man was Refused	Looked young

J  
K  
L  
M  
N  
O  
P  
Q  
R  
S  
T  
U  
V  
W  
X  
Y

Time	Date	Description	Reason To Refuse	Time	Date	Description	Reason To Refuse
11-05 am	25-06-14	a white wome Refus Aggravat	Looskying No ID	6-20 Pm	21-07- 14	white man Refused Alcohol	Very drunk
9-25 Pm	30-06-14	2 white men Refus Alcohol	Loosky drunken	12-43 Pm	22-07 14	2 Black 1 white	very drunk
13:29 Pm	4-06-14	a Polish man Refus Alcohol	He was drunken	9-47 A-14	06-08	1 white woman	Very drunk
06-29 Pm	08-06 14	a wome Refus d Alcohol	Single car	10-40 A-m	22-08 14	A-young w Lady Refus Ciger	No- ID Looskying
09-06 <del>Refus Alcohol</del>	10-06 14	A Blac Refus d Alcohol	Single car	3-32 Pm	28-08 14	Two Blac man Refus Alcohol	Very drunk
16-35 Pm	10-06 14	A wome Refus d Alcohol	Very drunk	8-25 Pm	1-09 14	A Blac man Refus Alcohol	He was drunk





**GALLAHER LIMITED**

SWAP ORDER

LONGALLOT

26 Jul 2017

B18669000004  
 KINGSLAND WINES  
 77 Kingsland High Street  
 Dalston  
 LONDON  
 E8 2PB  
 England

Order Number: 6454-904738

Stock Issued	Qty (packs)
AMBER LEAF FLIP TOP 30G.OUTER	63
SOVEREIGN BLUE KS 20. RRP 7.35OUTER	23
STERLING DUAL KS 20. RRP 8.35OUTER	120

Stock Received	Qty(packs)
Cigs 10s	36
Cigs 14s	30
Cigs 20s	189

Total Packs Issued 206  
 Total Packs Received 255

Goods Received

Signed:

Swap Stock Received

Signed:

V1.8

Gallaher Limited is the registered trading company for JTI in the UK.



PHILIP MORRIS LIMITED

Bestway Croydon  
 Croydon Trading Park  
 CR9 4QJ  
 Mohammed Iqbal  
 Tamim Supermarket  
 e6 2hj  
 21/07/2017 10:58

ITEMS RETURNED	QTY
Marlboro Gold KS BOX 20s	120
<b>TOTAL</b>	<b>120</b>
ITEMS EXCHANGED	QTY
Marlboro Gold 20s	120
<b>TOTAL</b>	<b>120</b>



PHILIP MORRIS LIMITED

Bestway Croydon  
 Croydon Trading Park  
 CR9 4QJ  
 Mohammed Iqbal  
 Tamim Supermarket  
 e6 2hj  
 21/07/2017 11:18

ITEMS RETURNED	QTY
Marlboro Red KS BOX 20s	10
<b>TOTAL</b>	<b>10</b>
ITEMS EXCHANGED	QTY
Marlboro Gold 20s	10
<b>TOTAL</b>	<b>10</b>



PHILIP MORRIS LIMITED

Bestway Croydon  
 Croydon Trading Park  
 CR9 4QJ  
 Mohammed Iqbal  
 Tamim Supermarket  
 e6 2hj  
 21/07/2017 10:54

ITEMS RETURNED	QTY
Marlboro Gold KS BOX 20s	250
<b>TOTAL</b>	<b>250</b>
ITEMS EXCHANGED	QTY
Marlboro Gold 20s	250
<b>TOTAL</b>	<b>250</b>



PHILIP MORRIS LIMITED

Booker Acton Watford  
 11 Greycaine Road  
 WD24 7GY  
 all kingsland wain  
 e8 2pb  
 24/07/2017 10:48

ITEMS RETURNED	QTY
Marlboro Gold KS BOX 20s	107
Marlboro Red KS BOX 20s	193
<b>TOTAL</b>	<b>300</b>
ITEMS EXCHANGED	QTY
Marlboro Gold 20s	300
<b>TOTAL</b>	<b>300</b>

1/6/2017

Kingsland Wines  
77 Kingsland High Street  
London  
E8 2PB

Dear Sir/Madam,

We have been established to provide support to independent community retailers of tobacco. As a part of this, we commission mystery shopping exercises to monitor compliance and identify any retailers that may be 'at risk' of selling tobacco product to under-18s. These exercises are commissioned and funded by the UK tobacco industry as part of their commitment to social responsibility. Around one-in-five retailers are selected each year at random for a check.

Our mystery shoppers are independently employed by Serve Legal, who are specialists in the field. They have recently visited your store and you can see the results of that in the enclosed report. It is important to remember that their mystery shoppers are all over 18 and so, whatever your result, no laws have been broken by you or your staff. However, if you were to fail a test purchase carried out by trading standards officers, the penalties can be severe including fines and restrictions on your ability to sell age restricted products. The mystery shopping approach is fully explained at [www.servelegal.co.uk](http://www.servelegal.co.uk).

**Visit Result "COMPLIANT"** - If your visit result is compliant, congratulations. This is great news for your team as it means that your staff properly challenged the mystery shopper for their ID before completing the transaction. You should keep this letter safe, as it may be useful evidence of your diligence. It is also a great opportunity to congratulate the member of staff involved.

**Visit Result "AT RISK"** - If your visit result is "At Risk", a mystery shopper will come back within the next few weeks. Now is a great time to use this letter to remind your staff about your policies for checking ID. As a part of our commitment to you, if you need any help with this we are providing compliance support **FREE-OF-CHARGE** from our specialist team at Under Age Sales Ltd. You can contact them on the number below or visit their website at [www.underagesales.co.uk](http://www.underagesales.co.uk).

If you have any questions about the work of the Responsible Tobacco Retailing Programme, our contact details are below.

Best Regards,

Responsible Tobacco Retailing Team



Responsible Tobacco Retailing Fund is a collaboration of the UK Tobacco Manufacturers to provide support and assistance to community retailers. It is administered by Under Age Sales Ltd a company registered in England and Wales at Broadstone Mill, Broadstone Road, Stockport, SK5 7DL Reg No 07357348 VAT Registration GB 996 2087 72

Responsible Tobacco Retailing Fund | Broadstone Mill | Broadstone Road | Stockport | SK5 7DL  
[www.responsibletoaccoretailing.com](http://www.responsibletoaccoretailing.com) | E: [info@responsibletoaccoretailing.com](mailto:info@responsibletoaccoretailing.com) | T: 0345 257 0018

**Site Review**

**Premises Details**

**Premises Name** Kingsland Wines  
**Address 1** 77 Kingsland High Street  
**Premises City** London  
**Post Code** E8 2PB

**Site Details**

**Store Code** B18669000004

**Visit Details**

**Actual Date of Visit** 31/05/2017  
**Actual Time of Visit** 4:20 pm  
**Visit Result** Compliant

**Report**

<b>Question</b>	<b>Response</b>
Please give details of the cigarettes purchased (brand and size):	B&H 20s
Did you make the purchase on its own or as part of a larger shop?	On its own
Did the person who served you ask your age during the transaction?	No
Did the person who served you (or their supervisor) ask you for ID?	Yes
Was a supervisor called at any time during the transaction?	No
Was the person who served you working entirely alone?	No
Did the person who served you make eye contact with you?	Yes
If eye contact was made, when was it FIRST made?	During the transaction
In your opinion, did the person who served you make an assessment of your age?	Yes
How many people were waiting in the queue (if there was no queue, enter 0)?	0
What was the gender of the person who served you?	Male
What was the approximate age of the person who served you?	In their 20's
Please accurately describe the person who served you (include hair colour and style, height and any distinguishing features):	Tall asian male.
What was the name of the person who served you (from the receipt or name badge)?	N/A
Were 'Think 21' or 'Think 25' posters next to, hanging above or visible from the till?	Yes
Please name the stores directly on the left and right of the shop or if the shop is in a row of houses, list the house numbers to the left and right of the shop:	Mybond pawnbrokers on left and Evkur Pazalarma on right
Please use this space to explain anything unusual about your visit or to clarify any detail of your report:	

Private & Confidential



29/10/2015

The Manager

Camelot UK Lotteries Limited

KINGSLAND WINE  
77 KINGSLAND HIGH STREET  
London  
E8 2PB

Tolpits Lane  
Watford  
WD18 9RN

Ref: 113160471

Dear Sir or Madam,

**Premises at KINGSLAND WINE, 77 KINGSLAND HIGH STREET, E8 2PB**  
**Retailer Number 479732**

On 27/10/2015 at 11:04 you were tested, as part of our Operation Child programme, to establish whether you are employing the appropriate safeguards effectively to prevent under age sales.

A visit was made to your premises using a young person and I am pleased to say that your staff refused to sell a National Lottery ticket on that occasion. Please could I ask you to continue to remind your staff to remain vigilant and do everything possible to prevent sales to under sixteen's.

Congratulations once more and keep up the good work.

Yours faithfully

S Gavin  
Security Operations Manager

On behalf of:  
Camelot UK Lotteries Limited

*Please call 01844 295 653 if you have any queries regarding the visit details within this letter.  
Office hours 9am – 5pm*

*Please call 01923 425 000 and ask for Security Operations if you have any queries regarding  
Operation Child in general.*

Private & Confidential

30/08/2016



The Manager  
Kingsland Wine  
77 Kingsland High Street  
London  
London  
E8 2PB

Camelot UK Lotteries Limited

Tolpits Lane  
Watford  
WD18 9RN

Ref: 174675

Dear Sir or Madam,

**Premises at Kingsland Wine, 77 Kingsland High Street, E8 2PB**  
**Retailer Number 479732**

On 25/08/2016 at 18:10 your premises received a mystery shop, as part of our Operation Child programme, to establish whether you are employing the appropriate safeguards effectively to prevent under age sales.

A visit was made to your premises using a young person and I am pleased to say that SATAR WAHID refused to sell a National Lottery ticket on that occasion. Please could I ask you to continue to remind your staff to remain vigilant and do everything possible to prevent sales to under sixteen's.

Congratulations once more and keep up the good work.

Yours faithfully

S Gavin  
Security Operations Manager

On behalf of:  
Camelot UK Lotteries Limited

*Please call 01844 295653 if you have any queries regarding the visit details within this letter.  
Office hours 9am – 5pm*

*Please call 01923 425 000 and ask for Security Operations if you have any queries regarding  
Operation Child in general.*